

Quality Management System - Statement

Policy Number	41
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Policy Contact	Matthew Betteridge
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Target Audience	Agency Workers, clients and employees
Approved by	Matthew Betteridge

Quality Assurance Policy

The management team of OneCall24 & OneCall24 Healthcare will ensure that the Quality Assurance Policy provides a framework for setting quality objectives and includes a commitment to continually improve the quality management system. The Quality Assurance Policy will be maintained by the appropriate Compliance Manager and be communicated throughout the business by email, meetings, awareness sessions and through our induction process. The Quality Awareness Policy is signed off by the Managing Director, OnceCall24 Policy Team and is made available upon request to all interested parties, where appropriate.

Matthew Betteridge
Managing Director
OneCall24 & OneCall24 Healthcare