

One Call 24 Group: Modern Slavery Statement

Introduction

One Call 24 group is a company with business operations in the United Kingdom, Philippines, and South Africa, specialising in the medical recruitment sector. As a responsible and ethical organisation, we are committed to combating modern slavery in all its forms within our operations and supply chain.

Our Business

At One Call 24 Group, we provide medical recruitment services to our clients, which involve the sourcing of candidates for various healthcare roles. We maintain high standards of ethics, professionalism, and legality in our operations, and we expect the same from our suppliers and prospective suppliers.

Our Supply Chain

Our supply chain predominantly involves suppliers responsible for procuring office equipment and facilitating recruitment services. We are deeply committed to ensuring that these suppliers not only align with our dedication to ethical and legal conduct but also uphold the highest ethical standards within their own operations. Additionally, we are resolute in our commitment to promoting awareness among our suppliers regarding their responsibilities in addressing issues related to modern slavery.

One Call 24 diligently conducts an evaluation process when onboarding new suppliers. This procedure encompasses a comprehensive assessment of their adherence to ethical and legal principles. We request detailed information concerning their labor practices, human rights policies, and measures to combat modern slavery, and we meticulously verify their compliance with relevant laws and international standards.

We strongly encourage our suppliers to proactively assess their own practices regularly, striving for continuous improvement. We are receptive to constructive feedback and are eager to offer guidance to assist them in making any necessary improvements.

Our Commitment

One Call 24 Group is committed to ensuring that modern slavery, in any of its forms, has no place in our business or supply chain. We will take all necessary steps to prevent, detect, and respond to any instances of modern slavery, ensuring the protection and welfare of all individuals involved in our operations.

Steps Taken and Further Actions

We will continue to monitor our supply chain, conduct regular assessments, and encourage our suppliers to implement ethical and professional practices. We will also provide training and guidance

to our employees and suppliers to raise awareness of the issues surrounding modern slavery and promote responsible conduct.

Policies

We maintain several policies to support our commitment to ethical conduct, including:

- Supplier Code of Conduct
- Whistleblowing Policy
- Ethical Recruitment Policy

These policies align with international standards such as the ILO Conventions and UN Guiding Principles on Business and Human Rights.

Monitoring and Evaluation

We use Key Performance Indicators (KPIs) to measure the effectiveness of our anti-slavery efforts. We review progress annually and incorporate lessons learned into future planning.

Training

Training is provided to HR, procurement, and frontline staff, as well as suppliers. We evaluate training effectiveness through feedback and performance assessments

Conclusion

One Call 24 Group is resolute in its commitment to eradicating modern slavery in all its operations and supply chain. We acknowledge that this statement is a living document, and we will continue to review and improve our practices to ensure compliance with all relevant laws and regulations related to modern slavery.

This statement covers 01 October 2025 to 30 September 2026 and has been approved by the board of One Call 24 Group. It will be communicated to all our employees and suppliers. We encourage all stakeholders to join us in the fight against modern slavery and uphold the highest ethical standards in our industry.

Signed on behalf of One Call 24 Group



Matthew Betteridge

CEO

01/10/2025