

**Environmental Policy**

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<b>Version</b>	3
<b>Policy Contact</b>	Matthew Betteridge
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<b>Reviewed</b>	06 <sup>th</sup> May 2025
<b>Next review Date</b>	06 <sup>th</sup> May 2026
<b>Target Audience</b>	Agency Workers
<b>Approved by</b>	OneCall24 Policy Team

**Mission statement**

One Call 24 Limited (OneCall24) recognises that it has a responsibility to the environment beyond legal and regulatory requirements. We are committed to reducing our environmental impact and continually improving our environmental performance as an integral part of our business strategy and operating methods, with regular review points. We will encourage customers, suppliers and other stakeholders to do the same. We are aiming to achieve the carbon net zero no later than 2035 so to ensure we are well in advance of the government carbon net zero 2050 program. Net zero means any emissions would be balanced by schemes to offset an equivalent amount of greenhouse gases from the atmosphere, such as planting trees or using technology like carbon capture and storage.

**Policy aims**

OneCall24 endeavour to:

- Comply with and exceed all relevant regulatory requirements.
- Continually improve and monitor environmental performance.
- Continually improve and reduce environmental impacts.
- Incorporate environmental factors into business decisions.
- Increase employee awareness and training.

**Paper**

- We will minimise the use of paper in the office.
- We will reduce packaging as much as possible.
- We will seek to buy recycled and recyclable paper products.
- We will reuse and recycle all paper where possible.
- We will introduce electronic forms of our Registration Documents for Candidates.

**Energy and water**

- We will seek to reduce the amount of energy used as much as possible.
- Lights and electrical equipment will be switched off when not in use.
- Heating will be adjusted with energy consumption in mind.
- The energy consumption and efficiency of new products will be taken into account when purchasing.

**Office supplies**

- We will evaluate if the need can be met in another way.
- We will evaluate if renting/sharing is an option before purchasing equipment.
- We will evaluate the environmental impact of any new products we intend to purchase.
- We will favour more environmentally friendly and efficient products wherever possible;
- We will install water distributor to reduce plastic.
- We will reuse and recycle everything we are able to by installing recycling bins.

**Transportation**

- We will reduce the need to travel, restricting to necessity trips only.
- We will promote the use of travel alternatives such as e-mail or video/phone conferencing.
- We will make additional efforts to accommodate the needs of those using public transport or bicycles.
- We will favour 'green' vehicles and maintain them rigorously to ensure ongoing efficiency.
- For those that do require to drive to work we encourage car sharing & provide priority parking to those that do

**Maintenance and cleaning**

- Cleaning materials used will be as environmentally friendly as possible.
- Materials used in office refurbishment will be as environmentally friendly as possible.
- We will only use licensed and appropriate organisations to dispose of waste.

**Monitoring and improvement**

- We will comply with and exceed all relevant regulatory requirements.
- We will continually improve and monitor environmental performance.
- We will continually improve and reduce environmental impacts.
- We will incorporate environmental factors into business decisions.
- We will increase employee awareness through training.
- We will review this policy and any related business issues at our monthly management meetings.

**Culture**

- We will involve staff in the implementation of this policy, for greater commitment and improved performance.
- We will update this policy annually in consultation with staff and other stakeholders where necessary.
- We will provide staff with relevant environmental training.
- We will work with suppliers, contractors and sub-contractors to improve their environmental performance.

**Carbon Neutral Certified**

OneCall24 is Carbon Neutral Certified, demonstrating our commitment to decarbonisation, and the neutralisation of remaining impact through the support of environment projects.

**Monitoring and review**

This policy is reviewed at least yearly or sooner if significant changes are made to ensure it is up to date with regulations and In compliance with the Streamlined Energy and Carbon Reporting (SECR) regulations, OneCall24 will publicly report energy use and carbon emissions annually if it meets the SECR thresholds, such as having over £36 million turnover or 250+ employees.

If bidding for government contracts over £5 million, OneCall24 will adhere to the Public Procurement Notice (PPN) 06/21 by maintaining a Carbon Reduction Plan.

In accordance with the Procurement Act 2023, effective February 2025, OneCall24 will demonstrate sustainability and social value in its procurement decisions.