

Carbon Reduction Plan

Supplier name: One Call 24 Limited

Publication date: 25/07/2025

Commitment to achieving net zero

One Call 24 Limited is committed to achieving net zero emissions by 2050.

Baseline emissions footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline year: 2021

Additional details relating to the baseline emissions calculations:

2021 emissions have been calculated based on our operational data and reported in accordance with the GHG Reporting Protocol corporate standard.

The Scope 1 direct emissions were zero due to no company owned/leased vehicles and or fuel/gas emissions within the reporting period.

The main Scope 2 energy emissions occurred from the electricity consumption from the organisation, with a small amount of additional emissions produced from staff working at home.

These emissions were attributed to additional energy usage that would not have otherwise occurred at home.

The main Scope 3 emissions occurred from staff commuting and business travel. Additional emissions occurred from organisation waste, hotel stays, third party inbound and outbound delivery of goods, and organisation water usage.

Each year, One Call 24 Limited offset the total carbon footprint from the period identified within this report to become certified as a Carbon Neutral Business by Carbon Neutral Britain.

Baseline year emissions:

Emissions	Total (tCO ₂ e)
Scope 1	0
Scope 2	93.91
Scope 3 (included sources)	148.02
Total emissions	241.93

¹³ <https://ghgprotocol.org/corporate-standard>

¹⁴ www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

¹⁵ <https://ghgprotocol.org/standards/scope-3-standard>

Current emissions reporting

Reporting year: 2024	
Emissions	TOTAL (tCO ₂ e)
Scope 1	0
Scope 2	61.04
Scope 3 (included sources)	176.05
Total emissions	237.09

Emissions reduction targets

In order to continue our progress to achieving net zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next five years to 120.97 by 2030. This is a reduction of 50%.

Carbon reduction projects

Completed carbon reduction initiatives

The following environmental management measures and projects have been completed or implemented since the 2021 baseline. The carbon emission reduction achieved by these schemes equate to 2% reduction against the 2021 baseline and the measures will be in effect when performing the contract.

- Transition to LED lighting and PIR controls
- Reduced office occupancy and enhanced remote working
- Significant reduction in electricity usage (72% drop from 2023)
- Reduced business travel and commuting emissions
- Continued investment in certified carbon offsetting projects
- Implemented a paperless policy where possible, using digital documents and e-signatures to minimize paper use
- Enhanced office recycling programs to reduce waste and associated emissions
- Conduct regular employee training sessions on energy-saving practices and environmental awareness

Future carbon reduction initiatives

In the future we hope to implement further measures such as:

- Continue promoting office recycling programs to reduce waste and associated emissions.
- Continue delivering regular training sessions for employees on energy-saving practices and sustainability.

¹³ <https://ghgprotocol.org/corporate-standard>

¹⁴ www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

¹⁵ <https://ghgprotocol.org/standards/scope-3-standard>

- Continue investing in reputable carbon offset programs to offset emissions that cannot be reduced immediately.
- Encourage staff working remotely to do the same where feasible.
- Optimize heating and cooling systems with smart thermostats and regular maintenance.
- Prioritize purchasing from suppliers with strong environmental credentials.
- Offer incentives for staff using public transport, biking, walking, or carpooling.
- Ensure that internal or client events follow sustainable practices such as digital invites

Declaration and sign off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹³ and uses the appropriate government emission conversion factors for greenhouse gas company reporting.¹⁴

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements (where required), and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.¹⁵

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the supplier:



Full Name: Susanna Caddeo

Position: Head of Audits

Date: 25.07.2025

¹³ <https://ghgprotocol.org/corporate-standard>

¹⁴ www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

¹⁵ <https://ghgprotocol.org/standards/scope-3-standard>